



AODA Customer Service Feedback Form

Thank you for visiting Tiercon. We value all of our customers and continuously strive to meet everyone's needs. To assist us in providing excellent customer service, please complete this form. Your completed form can be sent to Tiercon:

Mail: 591 Arvin Ave, Stoney Creek, ON, L9G 3T6

Email: hr@tiercon.com

Please tell us the date and time of your visit:

Date: *Click or tap to enter a date.*

Time: *Click or tap here to enter text.*

1. Did we respond to and meet your customer service needs today?

- Yes
- No
- Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments:

3. Did you have any problems accessing our goods and services?

- Yes
- No
- Somewhat

Comments:



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4. Is there anything Tiercon can do to make it easier for you to access our goods and services?

- Yes
- No
- Somewhat

Comments:

5. Please provide us with any additional comments or feedback that you have.

Customer Contact Information (Optional)

Please complete if you wish to be contacted.

Name: Click or tap here to enter text .

Preferred method of contact:

- Telephone:
Phone Number(s): Click or tap here to enter text .
- Email:
Email Address: Click or tap here to enter text .
- Mail:
Mailing Address: Click or tap here to enter text .

Thank you for your feedback.